

Media Release

Tuesday 6 May 2014

New Advanced Responsible Service of Alcohol training courses contribute to safer communities

The Victorian Commission for Gambling and Liquor Regulation (VCGLR) has today launched a new training course for licensees, managers and staff of late-night venues to assist them to face a range of challenges and issues.

The Advanced Responsible Service of Alcohol (RSA) training course covers topics to help staff deal with risk management and compliance issues they may face at night and includes experts from the VCGLR, Victoria Police, Ambulance Victoria, Metropolitan Fire Brigade and the security industry.

The Advanced RSA training course is being offered for the first time this week at William Angliss Institute and was launched by VCGLR Commissioner Kate Hamond.

“This training course is all about ensuring a safe environment - inside and outside - for patrons, staff and neighbours of late-night venues,” Ms Hamond said.

“Successful completion of this certified course accredits participants as responsible operators, and that contributes to safer communities for us all.”

Ms Hamond said education was a significant part of the VCGLR’s approach to regulation and harm minimisation.

“The VCGLR’s approach is to holistically use education and encourage voluntary compliance, underpinned by enforcement where needed,” she said.

Attendees at the new course included people from licensed venues in Docklands, Geelong, Maribyrnong, Melbourne CBD, Mulgrave, North Melbourne, Richmond, South Yarra, St Kilda, Werribee and Windsor.

Topics covered include dealing with medical emergencies, managing anti-social behaviour, managing a security team, effective tools and systems for the venue, and being compliant with regulations.

The new advanced training course complements the existing RSA course, which gives staff the skills and knowledge necessary to contribute to a safe, enjoyable environment in licensed venues.

Face-to-face RSA training is mandatory for licensees and staff selling, offering or serving liquor for general, on-premises, late night and packaged liquor licences.

For more information on RSA and Advanced RSA courses visit www.vcglr.vic.gov.au

Victorian Commission for Gambling and Liquor Regulation

Media contact: John Smith on telephone (03) 9098 5133, www.vcglr.vic.gov.au