

# The Knowledge Exchange - including a workshop for new licensees VCGLR working with industry to minimise harm

This free program brings industry, local government and the community together to share information about gambling and liquor regulation. Guest speakers include senior VCGLR staff, representatives from GoodSports, Victoria Police and the industry.

The new licensee workshop is an introduction to your obligations as a licensee. It will cover common issues such as demerits and star rating, intoxication, minors on premises, and strategies to deal with these. Bring your licence to discuss specifics.

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## Thursday 4 May 2017

9.30-10.15am New licensee workshop  
10.30am-1pm The Knowledge Exchange  
Whitehorse Centre  
397 Whitehorse Road, Nunawading

### Program

9.15am Registration for new licensee workshop  
9.30am New licensee workshop  
10.15am Registration for TKE  
10.30am Introduction  
Licensing  
Compliance  
Round table discussion  
A licensee's perspective  
11.45am Morning tea (provided)  
12pm Victoria Police  
Good Sports  
Q&A panel  
1pm Close

### Book now:

visit [www.trybooking.com/260501](http://www.trybooking.com/260501)  
call 1300 182 457 by Friday 28 April 2017

# 4 May 2017

## The Knowledge Exchange Whitehorse

9.15am	<b>Registration</b>	<b>New licensee workshop</b>
9.30am		<b>New licensee workshop</b> <ul style="list-style-type: none"> <li>• Understanding your obligations</li> </ul>
10.15am	<b>Registration</b>	The Knowledge Exchange
10.30am		<b>Welcome &amp; introduction</b> <ul style="list-style-type: none"> <li>• Key initiatives and focus</li> </ul>
10.40am		<b>Licensing matters (gambling &amp; liquor)</b> <ul style="list-style-type: none"> <li>• Understanding your liquor licence?</li> <li>• What do you need to notify the VCGLR about?</li> <li>• What are my obligations for conducting raffles and bingo?</li> </ul>
10.55am		<b>VCGLR compliance (gambling &amp; liquor)</b> <ul style="list-style-type: none"> <li>• What to expect from an inspection</li> <li>• Breaches identified in liquor and gaming venues</li> <li>• How to remain compliant</li> </ul>
11.10am		<b>Round table discussion</b> <ul style="list-style-type: none"> <li>• Opportunity to discuss local issues with VCGLR representatives</li> </ul>
11.35am		<b>Managing risk – a licensee’s perspective</b> <ul style="list-style-type: none"> <li>• Managing risk in your venue</li> </ul>
11.45am	<b>Break</b>	
12 noon		<b>Victoria Police</b> <ul style="list-style-type: none"> <li>• Police expectations and priorities</li> </ul>
12.10pm		<b>Good Sports</b> <ul style="list-style-type: none"> <li>• Aims and benefits of the Good Sports program</li> <li>• Challenges faced by clubs and what you can do to comply</li> </ul>
12.20pm		<b>Q&amp;A Panel</b> <ul style="list-style-type: none"> <li>• Interactive Q&amp;A session</li> <li>• Opportunity to ask questions</li> </ul>
1pm	<b>Close</b>	