



# SipStopSnack

## Tips for Gaming Licence holders



### Responsible gambling officer

Ensure your venue's **responsible gambling officer** on each shift is known to staff and clearly identifiable at all times.

**Tip: Display the appointed staff member's picture or name clearly in the staff room at the beginning of each shift.**



### Taking breaks

Noticed a patron playing the gaming machines for a long period of time without **taking a break?**

Approach the patron and offer a cup of tea or a free meal away from the machine. Not only does this encourage the patron to take a break, but it also gives staff time to hold a conversation and do a welfare check.

**Tip: Ensure you inform colleagues of any patron concerns and patron gaming times before leaving your shift.**



### Minors

Did you know a minor (under 18 years old) does not have to play a gaming machine or take part in a gambling activity to break the law? **It's illegal for a minor to step onto a gaming room floor at all.**

**Tip: Print our No children signage in A3 and display this at all entrances to your gaming area. Assign a staff member each shift who will actively check the entry to ensure no minors enter.**

