



## Victorian Commission for Gambling and Liquor Regulation

### Gambling Information Sheet

# Venue Monitoring Services Agreement

As part of the arrangements for the regulation of Victoria's gambling industry, Intralot Gaming Services Pty Ltd (IGS) has been appointed as the single, independent monitoring licensee to provide an electronic monitoring system to which all gaming machines in Victoria (outside Crown Casino) must be connected.

Under the Entitlement Related Agreements for Venues (ERAV) between venue operators and the State, all venue operators who wish to conduct gaming in Victoria (outside Crown Casino) must enter into a Venue Monitoring Services Agreement (VMSA) with IGS in order for gaming to be permitted in gaming venues.

### What is the purpose of the VMSA?

The VMSA establishes a commercial arrangement between IGS and each venue operator for the provision of monitoring services.

The VMSA addresses a range of issues including:

- fees payable for various monitoring services
- venue operators' obligations in relation to monitoring
- liability of the State and the Victorian Commission for Gambling and Liquor Regulation (VCGLR) with respect to monitoring services
- liability of the venue operator to IGS with respect to the provision of monitoring services
- notification for the connection of gaming machines
- access by IGS to gaming equipment and venues (including facilitating IGS access to the venue to install the necessary monitoring equipment)
- linked jackpot arrangements
- data use and ownership of data
- the requirement to enter into a Jackpot Financial Administration Services Agreement and Trust Deed with IGS if the venue operator wishes to conduct a VCGLR approved Multi-Venue Linked Jackpot Arrangement(s)

- liability of IGS to a venue operator for a failure to provide the monitoring services as capped and determined in accordance with the terms of Schedule 6 of the Monitoring Licence Related Agreement (the Agreement)
- amendments and variations to the VMSA.

The VMSA lists some technical requirements for you, the venue operator, to comply with relating to the connection of gaming machines to the monitoring system and the environment for monitoring and gaming equipment.

The VMSA reflects existing provisions of the Monitoring Licence, the Agreement and the ERAV, including performance standards and liability provisions.

Key components such as the fees and liability are governed by the *Gambling Regulation Act 2003* (Act), the Monitoring Licence and the Agreement. For instance, fees can only be adjusted under the provisions of the Monitoring Licence and the Agreement.

## Why must a VMSA be entered into?

The Monitoring Licence requires that a VMSA must be entered into by IGS with each venue operator in order to provide monitoring services to the venue. The ERAV supports this and places a number of important obligations on venue operators.

You will need to enter into a VMSA with IGS in order to be provided with monitoring services from, and after, 16 August 2012. Gaming machines that are not connected to the monitoring systems operated by IGS, including the legacy systems, will not be permitted to operate from the commencement of the new arrangements.

## Jackpot Financial Administration Services Agreement

There is also a requirement for a Jackpot Financial Administration Services Agreement and Trust Deed to be entered into if you wish to operate VCGLR approved multi-venue jackpot arrangements. These agreements are currently being developed by IGS and will be issued to you shortly.

The purpose of this update is to provide general information and guidance only. The information provided is not in substitution of the *Gambling Regulation Act 2003*, the Monitoring Licence and Related Agreements issued under that Act, the Entitlement Related Agreements for Venues, the Venue Services Agreement or any other regulatory requirements. Venue Operators should seek appropriate professional advice as to their obligations.